



STATE OF OKLAHOMA
OKLAHOMA HEALTH CARE AUTHORITY

OHCA 2017-03

October 2, 2017

RE: Changes to the Mailing of Member Identification Cards – Effective November 1, 2017

Dear SoonerCare Member,

Beginning November 1, 2017, the Oklahoma Health Care Authority will no longer mail plastic member ID cards. This is part of our continuing efforts to reduce printing costs.

If a physical ID card is needed, you can print cards from the Member Portal at www.mysooner.org. Additionally, a printed card can be obtained at your local county Oklahoma Department of Human Services office.

Your pharmacy and doctors' offices have been informed of these changes.

For more information, please call the SoonerCare Helpline at 1-800-987-7767.

Sincerely,

A handwritten signature in cursive script that reads "Rebecca Pasternik-Ikard".

Rebecca Pasternik-Ikard
Chief Executive Officer