



STATE OF OKLAHOMA
OKLAHOMA HEALTH CARE AUTHORITY

OHCA 2015-02

June 16, 2015

RE: Incontinence Supplies

Dear SoonerCare Member,

Beginning July 1, 2015, SoonerCare will pay for incontinence supplies (diapers/briefs, underpads and wipes) for children ages 4 through 20. These supplies must be medically necessary.

You will no longer contact your case manager or current Durable Medical Equipment (DME) provider for these supplies after June 30, 2015. People First Industries will be the only SoonerCare provider for incontinence supplies for your child.

You will need to visit your doctor prior to September 30, 2015. The doctor's office will work with People First Industries to request prior authorization (PA) from the Oklahoma Health Care Authority (OHCA). OHCA will send you a letter to let you know if your prior authorization has been approved or denied. If approved, People First Industries will contact you to schedule delivery.

While this process is being completed, OHCA will issue a temporary authorization for your incontinence supplies. This temporary authorization will be valid from July 1 to September 30, 2015. You will be contacted by People First Industries about delivery of your supplies during this time period.

To ensure you continue to receive your supplies after September 30, 2015, we encourage you to go ahead and make an appointment with your doctor at your earliest convenience.

If you have questions about your supplies, please contact People First Industries toll free at 1-866-895-9956.

Sincerely,

A handwritten signature in black ink that reads "Garth L. Splinter, MD".

Garth L. Splinter, MD
State Medicaid Director