



STATE OF OKLAHOMA  
OKLAHOMA HEALTH CARE AUTHORITY

OHCA 2010-07

May 3, 2010

Dear SoonerCare Member,

The SoonerCare program is making some changes. We must take these steps because the state has less money. Also, our health care costs are rising.

You need to know that co-pays have changed for members enrolled in both SoonerCare and Medicare. They are also called dually eligible members. On April 1, 2010, Medicare crossover claims for covered Part B services increased. Instead of 50 cents each visit, it will cost \$1. This change is in addition to earlier changes made to co-pays and benefits.

A provider cannot refuse services if you cannot pay. However, you will still owe the bill. We hope that when possible, you will show your thanks for the services you receive by making payment at the time of your visit. Your provider can keep trying to collect the payment.

The agency will not grant a hearing to you based on these changes. That is because the law requires all state agencies to have a balanced budget. For more information about these changes, please call the SoonerCare Helpline at 1-800-987-7767.

Sincerely,

A handwritten signature in purple ink that reads "Lynn V. Mitchell, M.D., MPH".

Lynn Mitchell, M.D., MPH  
State Medicaid Director